



We ask, listen and act. We want to understand from our employees how we can improve to achieve our Vision. You help us grow.



Coleen shares her story:

How did the personal lines department increase our engagement score by 36%? We created a forum to ensure comfort in communications. All avenues to communicate were explored: open meetings, a confidential survey, one on one meetings with employees and managers. Every effort was made to change or improve all items that were brought forth by individual employees and the group. Improvements were made immediately where possible, and where we could not an explanation of why was provided. Through this process, we discovered that we “all” have a role to play to make this a great place to work.